



# TEAM UCP NEWSLETTER

## FEBRUARY 2018

#Communicate #Serve #Grow #Sustain

### A Message from the CEO By: Doug Bergman

With the care and attention that you give, you make every day seem like Valentine's Day for our clients!

On average across the United States, individual contributions make up 70% of a non-profits revenue. We have been working diligently to try and increase the percentage of individual contributors to UCP. We meet with folks, and get the word out to the community about the variety of services UCP provides for adults and children with developmental disabilities and the wonderful care that you provide.

You too have been helping UCP to increase this revenue, by the care and attention you pay to your clients. We know that you do this because you care about the people you work with every day, but you are also increasing the awareness of our community.

Keep up the great work and thank you for continuing to maintain the high standard for which UCP is known!



### Program Spotlight By: Eric Ciampa

UCP is excited to announce the merging of two of our smaller, much-loved programs: CLASP and Tailored Day. Both of these programs provide individualized instruction and assistance to developmentally disabled adults within their own homes and communities. Teaching skills such as nutrition, household management and self-advocacy helps participants reduce their dependence on others.

The Operations team is asking for your help to create a new program title for these merging programs. We would like the title to help describe the structure of these programs in one word or phrase. Client's set goals including but not limited to; volunteering, money management, grocery shopping, cooking, and assistance with post-secondary education, medical appointments, and much more. We would like the title to help express these goals and integrate the importance of independence, mentoring, partnership, community living, coaching and client directed services.

If you would like to participate, please email your entry to [tkaczmarek@ucpsacto.org](mailto:tkaczmarek@ucpsacto.org) or anonymously drop your entry off at the UCP main office in Talia's box. If your entry is chosen, the winner will receive a prize chosen by the Operations Team. Have fun with it and good luck!

I  
need a  
name!



### CONGRATULATIONS! February 2018 ANNIVERSARIES

Terrence West, Respite	24 yrs
Martha Huerta, TRANS	10 yrs
Kate Pride, Respite	9 yrs
Sally Yu, Respite	8 yrs
Torri Yi, Respite	8 yrs
Valencia Garcia, Respite	7 yrs
Angela Grant, Respite	7 yrs
Shannon Untalasco, Respite	6 yrs
Tabitha Taylor, Respite	6 yrs
Tatyana Boerner, Respite	6 yrs
Gillian Copenhaver, Respite	6 yrs
Megan Wells, Respite	5 yrs
Samantha Willhite, Respite	5 yrs
Laura Turben, Respite	5 yrs
Colleen Moss, Respite	5 yrs
Martin Varella, Respite	5 yrs
Jackie McWilliams, Admin	5 yrs
Robin Mammen, Respite	4 yrs
Patricia Button, Respite	4 yrs
Stephania Fonseca, Respite	4 yrs
Edward Barnes, CLASP	4 yrs
Maria Flores, Respite	4 yrs
LaTasha McKinney, SacAge	4 yrs
Anh Tran, TRANS	4 yrs
John Williams, Respite	3 yrs
Aubrey Adams, Respite	3 yrs
Claudia Cordova, TRI	3 yrs
Chenda Chan, PSS	3 yrs
Viktorija Zechlin, Respite	3 yrs



# Development & Marketing News By: Steve Horton

FEBRUARY 2018

Anniversaries Continued....

## The Community Supports UCP



The Joyce and Jim Teel Foundation (The Teels founded Raley's Grocery Stores) gave a \$10,000 Grant to the UCP Saddle Pals Heroes Astride program. This donation will cover costs of wounded, active duty or veterans in our therapeutic horsemanship program.

Year End donors gave UCP \$14,625 to support children, adults and families we serve; a 16% increase over last year.

Make sure to be engaged with UCP; follow our pages on Facebook, Instagram and Twitter. Keyword: UCPSacramento

Is there stuff in your house or a car/motorcycle in your driveway that no longer brings you joy or just takes up too much room? If so, you can donate clothes and household goods. For a free pick-up call 1-800-423-9350.

Want "that" vehicle out of your way? Call for a free pick up

1-866-827-7212.

A donation will be made to UCP.



## UCP Safety Culture By: Kyle Vang

### Learning From Past Work-Related Accidents Example

A team member was injured when she was pushed by the client that she was giving care. It was discovered that the client does have a behavior problem regarding pushing people but it has never been reported to the Supervisor or Manager. As a result, the pushing behavior had not been documented on this particular client's bio; even though the client had previously pushed his grandma three times before and she injured her tailbone and had to receive medical care. When asked why she never reported the client's behavior to her Supervisor or Manager, she stated that she is not the type of person who likes to complain.

The lesson we all can learn from this accident is that we should always report our clients' behavior problems to our Supervisor or Manager immediately after we learn or witness them. We want everyone to report it not just because it is UCP policy to do so, but because it is the right thing to do for the health and safety of our fellow clients and team members. Reporting is vital because it allows for documentation into the client's bio, so whoever is scheduled to care for the client will be aware of all potential behavior problems. In addition, another lesson we all can learn, is that we should always be aware of our surroundings, and we should never have our guard down. Once you put your guard down, that is when you will put yourself at a greater risk. I really hope that everyone will commit to being 100% safe this fiscal year, so we can continue our great safety record!



Nathaniel Loader, Respite	3 yrs
Tylisha Shumpert, SacAge	2 yrs
Vladislav Velichko, Respite	2 yrs
Amber Elliott, Respite	2 yrs
Kasey Cloud, Respite	2 yrs
Maria Lopez, Admin	2 yrs
Rachel Norman, Respite	1 yr
Angela Vasquez, PSS	1 yr
Darien Gerwer, Respite	1 yr
Sabrina Hensley, Respite	1 yr
Karina Hernandez, Respite	1 yr
Aaron Culverson, TRANS	1 yr
Aleena Vela, PSS	1 yr
Rodolfo Rivera, SJAGE	1 yr
Carlos Corona, Respite	1 yr
John Holland, TRANS	1 yr
Hayle Cuevas, WCO	1 yr
La Sandra Swafford, Respite	1 yr
Elona Ganchenko, Respite	1 yr
Payton Garvey, Respite	1 yr
Desiree Hemingway, Respite	1 yr
Mariana Jimenez, Respite	1 yr
Diamond Pierce, Respite	1 yr
Catherine Faringer, ODY	1 yr



### OPEN POSITIONS

- Class B & C Driver
- F/T & P/T DSP
- ILS Instructor
- Program Manager
- Respite Worker
- Recruiter
- Scheduler